

JULY 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.07.2025	0.14	99.92	99.5
02.07.2025	0.19	99.99	99.5
03.07.2025	0.19	99.99	99.5
04.07.2025	0.19	99.99	99.5
05.07.2025	0.13	99.99	99.5
06.07.2025	0.12	99.99	99.5
07.07.2025	0.13	99.99	99.5
08.07.2025	0.18	99.99	99.5
09.07.2025	0.19	99.99	99.5
10.07.2025	0.13	99.99	99.5
11.07.2025	0.13	99.99	99.5
12.07.2025	0.18	99.99	99.5
13.07.2025	0.17	99.99	99.5
14.07.2025	0.13	99.98	99.5
15.07.2025	0.13	99.98	99.5
16.07.2025	0.12	99.99	99.5
17.07.2025	0.20	99.97	99.5
18.07.2025	0.13	99.98	99.5
19.07.2025	0.17	99.99	99.5
20.07.2025	0.17	99.99	99.5
21.07.2025	0.20	99.99	99.5
22.07.2025	0.19	99.99	99.5
23.07.2025	0.18	99.99	99.5
24.07.2025	0.18	99.99	99.5
25.07.2025	0.18	99.99	99.5
26.07.2025	0.54	99.99	99.5
27.07.2025	0.11	99.99	99.5
28.07.2025	0.19	99.99	99.5
29.07.2025	0.18	99.99	99.5
30.07.2025	0.12	99.99	99.5
31.07.2025	0.12	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.07.2025	0.21	99.83	99.5
02.07.2025	0.58	99.82	99.5
03.07.2025	0.59	99.79	99.5
04.07.2025	0.14	99.86	99.5
05.07.2025	0.20	99.73	99.5
06.07.2025	0.18	99.84	99.5
07.07.2025	0.20	98.95	99.5
08.07.2025	0.64	99.90	99.5
09.07.2025	0.14	99.81	99.5
10.07.2025	0.20	99.89	99.5
11.07.2025	0.20	99.77	99.5
12.07.2025	0.13	99.88	99.5
13.07.2025	0.56	99.70	99.5
14.07.2025	0.20	99.87	99.5
15.07.2025	0.20	99.18	99.5
16.07.2025	0.20	99.73	99.5
17.07.2025	0.13	99.83	99.5
18.07.2025	0.20	99.85	99.5
19.07.2025	0.11	99.70	99.5
20.07.2025	0.11	99.87	99.5
21.07.2025	0.12	99.77	99.5
22.07.2025	0.12	99.93	99.5
23.07.2025	0.11	99.72	99.5
24.07.2025	0.11	99.91	99.5
25.07.2025	0.11	99.74	99.5
26.07.2025	0.48	99.83	99.5
27.07.2025	0.19	99.62	99.5
28.07.2025	0.11	99.96	99.5
29.07.2025	0.11	99.61	99.5
30.07.2025	0.20	99.83	99.5
31.07.2025	0.20	99.87	99.5

AUGUST 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.08.2025	0.19	99.99	99.5
02.08.2025	0.17	99.99	99.5
03.08.2025	0.12	99.99	99.5
04.08.2025	0.19	99.99	99.5
05.08.2025	0.48	99.90	99.5
06.08.2025	0.14	98.79	99.5
07.08.2025	0.19	99.84	99.5
08.08.2025	0.14	99.99	99.5
09.08.2025	0.17	99.99	99.5
10.08.2025	0.12	99.99	99.5
11.08.2025	0.49	99.96	99.5
12.08.2025	0.14	99.99	99.5
13.08.2025	0.19	99.65	99.5
14.08.2025	0.58	99.99	99.5
15.08.2025	0.20	99.90	99.5
16.08.2025	0.17	99.83	99.5
17.08.2025	0.12	99.64	99.5
18.08.2025	0.13	99.72	99.5
19.08.2025	0.56	99.74	99.5
20.08.2025	0.20	99.89	99.5
21.08.2025	0.12	98.88	99.5
22.08.2025	0.18	99.96	99.5
23.08.2025	0.16	99.99	99.5
24.08.2025	0.16	99.65	99.5
25.08.2025	0.13	99.97	99.5
26.08.2025	0.13	99.98	99.5
27.08.2025	0.13	99.95	99.5
28.08.2025	0.12	99.86	99.5
29.08.2025	0.53	99.99	99.5
30.08.2025	0.12	99.98	99.5
31.08.2025	0.12	85.93	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.08.2025	0.11	99.76	99.5
02.08.2025	0.49	99.88	99.5
03.08.2025	0.19	99.61	99.5
04.08.2025	0.11	99.95	99.5
05.08.2025	0.73	99.67	99.5
06.08.2025	0.21	99.96	99.5
07.08.2025	0.11	99.72	99.5
08.08.2025	0.20	99.95	99.5
09.08.2025	0.10	99.65	99.5
10.08.2025	0.19	99.93	99.5
11.08.2025	0.63	99.83	99.5
12.08.2025	0.20	99.80	99.5
13.08.2025	0.11	99.73	99.5
14.08.2025	0.48	99.79	99.5
15.08.2025	0.11	99.92	99.5
16.08.2025	0.10	99.66	99.5
17.08.2025	0.19	99.88	99.5
18.08.2025	0.20	99.83	99.5
19.08.2025	0.50	99.81	99.5
20.08.2025	0.11	99.88	99.5
21.08.2025	0.19	99.40	99.5
22.08.2025	0.10	99.91	99.5
23.08.2025	0.10	99.65	99.5
24.08.2025	0.11	99.77	99.5
25.08.2025	0.21	99.79	99.5
26.08.2025	0.20	99.94	99.5
27.08.2025	0.20	99.67	99.5
28.08.2025	0.21	99.63	99.5
29.08.2025	0.59	99.75	99.5
30.08.2025	0.20	99.76	99.5
31.08.2025	0.19	97.29	99.5

SEPTEMBER 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.09.2025	0.14	99.98	99.5
02.09.2025	0.20	99.99	99.5
03.09.2025	0.15	98.11	99.5
04.09.2025	0.15	99.99	99.5
05.09.2025	0.20	99.79	99.5
06.09.2025	0.17	99.99	99.5
07.09.2025	0.13	99.99	99.5
08.09.2025	0.20	99.97	99.5
09.09.2025	0.14	99.98	99.5
10.09.2025	0.27	99.99	99.5
11.09.2025	0.20	99.98	99.5
12.09.2025	0.21	99.92	99.5
13.09.2025	0.18	99.99	99.5
14.09.2025	0.12	99.95	99.5
15.09.2025	0.14	99.89	99.5
16.09.2025	0.21	99.98	99.5
17.09.2025	0.13	99.95	99.5
18.09.2025	0.01	98.42	99.5
19.09.2025	0.01	99.99	99.5
20.09.2025	0.12	99.99	99.5
21.09.2025	0.12	99.97	99.5
22.09.2025	0.13	99.99	99.5
23.09.2025	0.20	99.96	99.5
24.09.2025	0.13	99.99	99.5
25.09.2025	0.20	99.96	99.5
26.09.2025	0.19	99.99	99.5
27.09.2025	0.18	99.99	99.5
28.09.2025	0.19	96.91	99.5
29.09.2025	0.13	99.99	99.5
30.09.2025	0.13	99.88	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.09.2025	0.21	99.74	99.5
02.09.2025	0.11	99.94	99.5
03.09.2025	0.20	99.69	99.5
04.09.2025	0.21	99.96	99.5
05.09.2025	0.11	99.73	99.5
06.09.2025	0.10	99.85	99.5
07.09.2025	0.19	99.60	99.5
08.09.2025	0.11	99.96	99.5
09.09.2025	0.21	99.78	99.5
10.09.2025	0.11	100.00	99.5
11.09.2025	0.11	99.96	99.5
12.09.2025	0.11	99.76	99.5
13.09.2025	0.10	99.82	99.5
14.09.2025	0.20	99.63	99.5
15.09.2025	0.22	99.96	99.5
16.09.2025	0.11	99.89	99.5
17.09.2025	0.22	99.65	99.5
18.09.2025	0.61	99.45	99.5
19.09.2025	0.55	99.82	99.5
20.09.2025	0.19	99.73	99.5
21.09.2025	0.19	99.42	99.5
22.09.2025	0.20	99.95	99.5
23.09.2025	0.11	99.69	99.5
24.09.2025	0.20	99.91	99.5
25.09.2025	0.11	99.78	99.5
26.09.2025	0.11	99.80	99.5
27.09.2025	0.10	99.82	99.5
28.09.2025	0.14	98.09	99.5
29.09.2025	0.20	99.91	99.5
30.09.2025	0.20	99.95	99.5