

APRIL 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.04.2025	0.19	99.97	99.5
02.04.2025	0.15	99.81	99.5
03.04.2025	0.16	89.14	99.5
04.04.2025	0.14	99.97	99.5
05.04.2025	0.15	99.59	99.5
06.04.2025	0.13	99.95	99.5
07.04.2025	0.19	99.96	99.5
08.04.2025	0.14	99.93	99.5
09.04.2025	0.19	99.92	99.5
10.04.2025	0.19	99.99	99.5
11.04.2025	0.21	99.98	99.5
12.04.2025	0.12	99.98	99.5
13.04.2025	0.17	99.94	99.5
14.04.2025	0.19	99.99	99.5
15.04.2025	0.21	99.98	99.5
16.04.2025	0.21	99.99	99.5
17.04.2025	0.17	99.97	99.5
18.04.2025	0.60	99.91	99.5
19.04.2025	0.17	99.87	99.5
20.04.2025	0.13	99.87	99.5
21.04.2025	0.18	99.89	99.5
22.04.2025	0.13	99.95	99.5
23.04.2025	0.18	99.99	99.5
24.04.2025	0.18	99.86	99.5
25.04.2025	0.12	99.81	99.5
26.04.2025	0.12	99.94	99.5
27.04.2025	0.13	83.61	99.5
28.04.2025	0.26	99.66	99.5
29.04.2025	0.12	99.84	99.5
30.04.2025	0.19	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.04.2025	0.17	99.87	99.5
02.04.2025	0.17	99.54	99.5
03.04.2025	0.58	91.27	99.5
04.04.2025	0.18	99.82	99.5
05.04.2025	0.34	99.70	99.5
06.04.2025	0.17	99.84	99.5
07.04.2025	0.19	99.61	99.5
08.04.2025	0.18	98.00	99.5
09.04.2025	0.15	98.23	99.5
10.04.2025	0.16	99.73	99.5
11.04.2025	0.17	99.85	99.5
12.04.2025	0.16	99.89	99.5
13.04.2025	0.18	99.69	99.5
14.04.2025	0.16	99.85	99.5
15.04.2025	0.16	99.96	99.5
16.04.2025	0.64	99.84	99.5
17.04.2025	0.18	99.74	99.5
18.04.2025	0.52	99.91	99.5
19.04.2025	0.18	99.62	99.5
20.04.2025	0.17	99.62	99.5
21.04.2025	0.17	99.81	99.5
22.04.2025	0.18	99.89	99.5
23.04.2025	0.17	99.96	99.5
24.04.2025	0.19	99.59	99.5
25.04.2025	0.17	99.65	99.5
26.04.2025	0.16	99.93	99.5
27.04.2025	0.17	89.84	99.5
28.04.2025	0.22	99.26	99.5
29.04.2025	0.18	99.60	99.5
30.04.2025	0.17	99.96	99.5

MAY 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.05.2025	0.17	99.95	99.5
02.05.2025	0.18	99.99	99.5
03.05.2025	0.16	99.95	99.5
04.05.2025	0.14	99.78	99.5
05.05.2025	0.21	99.94	99.5
06.05.2025	0.18	99.52	99.5
07.05.2025	0.14	99.97	99.5
08.05.2025	0.14	99.99	99.5
09.05.2025	0.18	99.97	99.5
10.05.2025	0.12	99.99	99.5
11.05.2025	0.16	98.95	99.5
12.05.2025	0.22	99.81	99.5
13.05.2025	0.18	99.98	99.5
14.05.2025	0.20	99.87	99.5
15.05.2025	0.20	99.96	99.5
16.05.2025	0.19	99.99	99.5
17.05.2025	0.15	99.99	99.5
18.05.2025	0.28	99.65	99.5
19.05.2025	0.19	99.97	99.5
20.05.2025	0.20	99.83	99.5
21.05.2025	0.16	99.82	99.5
22.05.2025	0.19	99.29	99.5
23.05.2025	0.19	99.63	99.5
24.05.2025	0.11	99.99	99.5
25.05.2025	0.52	99.98	99.5
26.05.2025	0.19	99.87	99.5
27.05.2025	0.19	99.98	99.5
28.05.2025	0.18	99.95	99.5
29.05.2025	0.17	99.99	99.5
30.05.2025	0.12	99.92	99.5
31.05.2025	0.46	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.05.2025	0.17	99.79	99.5
02.05.2025	0.17	99.84	99.5
03.05.2025	0.18	99.94	99.5
04.05.2025	0.17	99.21	99.5
05.05.2025	0.66	99.92	99.5
06.05.2025	0.18	99.31	99.5
07.05.2025	0.22	99.67	99.5
08.05.2025	0.22	99.93	99.5
09.05.2025	0.18	99.91	99.5
10.05.2025	0.21	99.73	99.5
11.05.2025	0.18	99.09	99.5
12.05.2025	0.19	99.77	99.5
13.05.2025	0.19	99.65	99.5
14.05.2025	0.60	99.74	99.5
15.05.2025	0.16	99.92	99.5
16.05.2025	0.57	99.84	99.5
17.05.2025	0.18	99.77	99.5
18.05.2025	0.84	99.68	99.5
19.05.2025	0.59	99.85	99.5
20.05.2025	0.65	99.83	99.5
21.05.2025	0.22	99.94	99.5
22.05.2025	0.18	99.59	99.5
23.05.2025	0.16	98.37	99.5
24.05.2025	0.20	99.18	99.5
25.05.2025	0.58	99.16	99.5
26.05.2025	0.58	98.26	99.5
27.05.2025	0.15	99.66	99.5
28.05.2025	0.16	99.89	99.5
29.05.2025	0.17	99.88	99.5
30.05.2025	0.21	99.95	99.5
31.05.2025	0.55	99.84	99.5

JUNE 2025

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.06.2025	0.19	99.58	99.5
02.06.2025	0.13	99.99	99.5
03.06.2025	0.14	97.98	99.5
04.06.2025	0.18	99.97	99.5
05.06.2025	0.18	99.99	99.5
06.06.2025	0.14	99.30	99.5
07.06.2025	0.16	99.99	99.5
08.06.2025	0.16	99.99	99.5
09.06.2025	0.18	99.99	99.5
10.06.2025	0.20	99.99	99.5
11.06.2025	0.20	99.99	99.5
12.06.2025	0.54	99.82	99.5
13.06.2025	0.21	99.98	99.5
14.06.2025	0.18	99.99	99.5
15.06.2025	0.16	99.63	99.5
16.06.2025	0.21	99.99	99.5
17.06.2025	0.20	99.98	99.5
18.06.2025	0.20	99.88	99.5
19.06.2025	0.13	99.98	99.5
20.06.2025	0.21	99.99	99.5
21.06.2025	0.11	99.99	99.5
22.06.2025	0.57	99.99	99.5
23.06.2025	0.19	99.99	99.5
24.06.2025	0.12	99.99	99.5
25.06.2025	0.13	99.98	99.5
26.06.2025	0.19	99.98	99.5
27.06.2025	0.20	99.97	99.5
28.06.2025	0.56	99.99	99.5
29.06.2025	0.18	99.99	99.5
30.06.2025	0.21	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.06.2025	0.55	99.87	99.5
02.06.2025	0.21	99.87	99.5
03.06.2025	0.21	99.87	99.5
04.06.2025	0.17	99.80	99.5
05.06.2025	0.18	99.89	99.5
06.06.2025	0.20	99.85	99.5
07.06.2025	0.17	99.68	99.5
08.06.2025	0.17	99.92	99.5
09.06.2025	0.55	99.63	99.5
10.06.2025	0.16	99.94	99.5
11.06.2025	0.16	99.87	99.5
12.06.2025	0.64	97.69	99.5
13.06.2025	0.16	99.80	99.5
14.06.2025	0.17	99.85	99.5
15.06.2025	0.51	99.76	99.5
16.06.2025	0.16	99.94	99.5
17.06.2025	0.16	99.83	99.5
18.06.2025	0.15	99.76	99.5
19.06.2025	0.20	99.87	99.5
20.06.2025	0.14	99.75	99.5
21.06.2025	0.19	99.87	99.5
22.06.2025	0.49	99.64	99.5
23.06.2025	0.14	99.93	99.5
24.06.2025	0.20	99.76	99.5
25.06.2025	0.20	99.91	99.5
26.06.2025	0.58	99.73	99.5
27.06.2025	0.15	99.85	99.5
28.06.2025	0.48	99.78	99.5
29.06.2025	0.57	99.73	99.5
30.06.2025	0.14	99.91	99.5