

JULY 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.07.2024	0.23	99.99	99.5
02.07.2024	0.25	99.83	99.5
03.07.2024	0.25	99.98	99.5
04.07.2024	0.25	99.99	99.5
05.07.2024	0.30	98.38	99.5
06.07.2024	0.23	99.99	99.5
07.07.2024	0.24	100.00	99.5
08.07.2024	0.26	99.98	99.5
09.07.2024	0.17	99.99	99.5
10.07.2024	0.29	99.93	99.5
11.07.2024	0.16	99.99	99.5
12.07.2024	0.33	99.96	99.5
13.07.2024	0.28	99.91	99.5
14.07.2024	0.15	100.00	99.5
15.07.2024	0.37	99.99	99.5
16.07.2024	0.25	99.92	99.5
17.07.2024	0.34	99.98	99.5
18.07.2024	0.26	99.98	99.5
19.07.2024	0.26	99.99	99.5
20.07.2024	0.23	99.99	99.5
21.07.2024	0.24	99.96	99.5
22.07.2024	0.47	100.00	99.5
23.07.2024	0.32	98.73	99.5
24.07.2024	0.35	99.99	99.5
25.07.2024	0.50	99.99	99.5
26.07.2024	0.17	99.99	99.5
27.07.2024	0.15	99.99	99.5
28.07.2024	0.16	100.00	99.5
29.07.2024	0.18	99.99	99.5
30.07.2024	0.12	99.99	99.5
31.07.2024	0.11	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.07.2024	0.17	99.46	99.5
02.07.2024	0.18	99.65	99.5
03.07.2024	0.17	99.65	99.5
04.07.2024	0.17	99.69	99.5
05.07.2024	0.54	97.86	99.5
06.07.2024	0.15	99.58	99.5
07.07.2024	0.16	99.63	99.5
08.07.2024	0.21	99.34	99.5
09.07.2024	0.15	99.54	99.5
10.07.2024	0.17	99.75	99.5
11.07.2024	0.15	99.66	99.5
12.07.2024	0.14	99.76	99.5
13.07.2024	0.16	99.60	99.5
14.07.2024	0.14	99.59	99.5
15.07.2024	0.54	99.72	99.5
16.07.2024	0.16	99.70	99.5
17.07.2024	0.54	99.71	99.5
18.07.2024	0.16	99.73	99.5
19.07.2024	0.16	99.73	99.5
20.07.2024	0.15	99.59	99.5
21.07.2024	0.15	99.58	99.5
22.07.2024	0.63	99.75	99.5
23.07.2024	0.38	98.22	99.5
24.07.2024	0.59	99.76	99.5
25.07.2024	2.12	99.67	99.5
26.07.2024	0.16	99.66	99.5
27.07.2024	0.16	99.60	99.5
28.07.2024	0.16	99.62	99.5
29.07.2024	0.16	99.70	99.5
30.07.2024	0.15	99.62	99.5
31.07.2024	0.15	99.70	99.5

AUGUST 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.08.2024	0.19	99.90	99.5
02.08.2024	0.18	99.96	99.5
03.08.2024	0.17	99.99	99.5
04.08.2024	0.33	99.99	99.5
05.08.2024	0.13	99.97	99.5
06.08.2024	0.21	99.98	99.5
07.08.2024	0.21	99.98	99.5
08.08.2024	0.21	99.98	99.5
09.08.2024	0.23	99.97	99.5
10.08.2024	0.12	99.99	99.5
11.08.2024	0.22	99.87	99.5
12.08.2024	0.26	99.96	99.5
13.08.2024	0.36	99.49	99.5
14.08.2024	0.25	99.96	99.5
15.08.2024	0.13	99.93	99.5
16.08.2024	0.12	99.95	99.5
17.08.2024	0.19	99.98	99.5
18.08.2024	0.32	98.78	99.5
19.08.2024	0.25	99.15	99.5
20.08.2024	0.22	99.91	99.5
21.08.2024	0.20	99.63	99.5
22.08.2024	0.11	99.96	99.5
23.08.2024	0.18	99.97	99.5
24.08.2024	0.16	99.99	99.5
25.08.2024	0.10	99.99	99.5
26.08.2024	0.18	99.74	99.5
27.08.2024	0.11	99.98	99.5
28.08.2024	0.12	99.94	99.5
29.08.2024	0.18	99.97	99.5
30.08.2024	0.19	99.66	99.5
31.08.2024	0.17	99.98	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.08.2024	0.18	99.50	99.5
02.08.2024	0.15	99.70	99.5
03.08.2024	0.16	99.60	99.5
04.08.2024	0.56	99.72	99.5
05.08.2024	0.16	99.45	99.5
06.08.2024	0.16	99.67	99.5
07.08.2024	0.15	99.69	99.5
08.08.2024	0.17	99.74	99.5
09.08.2024	0.17	99.63	99.5
10.08.2024	0.15	99.68	99.5
11.08.2024	0.16	99.69	99.5
12.08.2024	0.17	98.59	99.5
13.08.2024	0.61	97.40	99.5
14.08.2024	0.17	99.54	99.5
15.08.2024	0.16	99.52	99.5
16.08.2024	0.15	99.50	99.5
17.08.2024	0.16	99.56	99.5
18.08.2024	0.20	99.31	99.5
19.08.2024	0.19	99.71	99.5
20.08.2024	0.15	99.21	99.5
21.08.2024	0.16	99.02	99.5
22.08.2024	0.15	99.67	99.5
23.08.2024	0.17	99.73	99.5
24.08.2024	0.16	99.57	99.5
25.08.2024	0.15	99.72	99.5
26.08.2024	0.16	99.79	99.5
27.08.2024	0.14	99.64	99.5
28.08.2024	0.15	99.68	99.5
29.08.2024	0.17	99.26	99.5
30.08.2024	0.17	99.12	99.5
31.08.2024	0.24	99.41	99.5

SEPTEMBER 2024

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.09.2024	0.11	100.00	99.5
02.09.2024	0.13	99.89	99.5
03.09.2024	0.22	99.88	99.5
04.09.2024	0.22	99.95	99.5
05.09.2024	0.22	99.97	99.5
06.09.2024	0.21	99.97	99.5
07.09.2024	0.12	99.98	99.5
08.09.2024	0.22	99.97	99.5
09.09.2024	0.24	99.95	99.5
10.09.2024	0.73	99.96	99.5
11.09.2024	0.25	99.94	99.5
12.09.2024	0.14	98.57	99.5
13.09.2024	0.14	99.97	99.5
14.09.2024	0.12	99.98	99.5
15.09.2024	0.24	99.98	99.5
16.09.2024	0.14	99.87	99.5
17.09.2024	0.20	99.97	99.5
18.09.2024	1.03	99.28	99.5
19.09.2024	0.22	99.70	99.5
20.09.2024	0.41	99.99	99.5
21.09.2024	0.12	99.99	99.5
22.09.2024	0.17	98.50	99.5
23.09.2024	0.13	99.99	99.5
24.09.2024	0.20	99.96	99.5
25.09.2024	0.20	99.96	99.5
26.09.2024	0.19	99.90	99.5
27.09.2024	0.19	99.82	99.5
28.09.2024	0.72	99.98	99.5
29.09.2024	0.18	99.99	99.5
30.09.2024	0.13	99.99	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.09.2024	0.14	99.47	99.5
02.09.2024	0.15	99.69	99.5
03.09.2024	0.16	99.66	99.5
04.09.2024	0.18	99.43	99.5
05.09.2024	0.19	99.37	99.5
06.09.2024	0.18	99.60	99.5
07.09.2024	0.14	99.48	99.5
08.09.2024	0.15	99.48	99.5
09.09.2024	0.17	99.68	99.5
10.09.2024	0.55	99.70	99.5
11.09.2024	0.17	99.67	99.5
12.09.2024	0.17	98.50	99.5
13.09.2024	0.17	99.79	99.5
14.09.2024	0.16	99.66	99.5
15.09.2024	0.17	99.63	99.5
16.09.2024	0.18	99.80	99.5
17.09.2024	0.16	99.68	99.5
18.09.2024	0.21	98.73	99.5
19.09.2024	0.17	99.69	99.5
20.09.2024	0.65	99.30	99.5
21.09.2024	0.15	99.17	99.5
22.09.2024	0.20	98.52	99.5
23.09.2024	0.16	99.33	99.5
24.09.2024	0.16	99.61	99.5
25.09.2024	0.19	99.62	99.5
26.09.2024	0.18	99.67	99.5
27.09.2024	0.17	99.07	99.5
28.09.2024	0.59	99.27	99.5
29.09.2024	0.18	99.25	99.5
30.09.2024	0.16	99.68	99.5