

## JULY 2020

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.07.2020	0.32	99.91	99.5
02.07.2020	0.32	99.58	99.5
03.07.2020	0.31	99.91	99.5
04.07.2020	0.27	99.95	99.5
05.07.2020	0.27	99.93	99.5
06.07.2020	0.31	99.89	99.5
07.07.2020	0.30	99.91	99.5
08.07.2020	0.30	99.92	99.5
09.07.2020	0.30	99.93	99.5
10.07.2020	0.31	99.93	99.5
11.07.2020	0.27	99.93	99.5
12.07.2020	0.27	99.88	99.5
13.07.2020	0.30	99.93	99.5
14.07.2020	0.30	99.92	99.5
15.07.2020	0.30	99.93	99.5
16.07.2020	0.29	99.94	99.5
17.07.2020	0.30	99.92	99.5
18.07.2020	0.27	99.94	99.5
19.07.2020	0.27	99.93	99.5
20.07.2020	0.31	99.92	99.5
21.07.2020	0.30	99.67	99.5
22.07.2020	0.35	99.93	99.5
23.07.2020	0.29	99.93	99.5
24.07.2020	0.29	99.91	99.5
25.07.2020	0.27	99.95	99.5
26.07.2020	0.27	99.94	99.5
27.07.2020	0.30	99.93	99.5
28.07.2020	0.30	99.93	99.5
29.07.2020	0.30	99.94	99.5
30.07.2020	0.30	99.95	99.5
31.07.2020	0.29	99.94	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.07.2020	0.33	99.98	99.5
02.07.2020	0.32	99.98	99.5
03.07.2020	0.32	99.98	99.5
04.07.2020	0.30	99.99	99.5
05.07.2020	0.30	99.99	99.5
06.07.2020	0.32	99.99	99.5
07.07.2020	0.33	99.98	99.5
08.07.2020	0.31	99.99	99.5
09.07.2020	0.31	99.98	99.5
10.07.2020	0.29	99.99	99.5
11.07.2020	0.29	99.99	99.5
12.07.2020	0.29	99.98	99.5
13.07.2020	0.30	99.99	99.5
14.07.2020	0.30	99.98	99.5
15.07.2020	0.29	99.99	99.5
16.07.2020	0.30	99.99	99.5
17.07.2020	0.31	99.99	99.5
18.07.2020	0.30	99.99	99.5
19.07.2020	0.30	99.99	99.5
20.07.2020	0.31	99.95	99.5
21.07.2020	0.40	97.16	99.5
22.07.2020	0.83	99.98	99.5
23.07.2020	0.32	99.97	99.5
24.07.2020	0.31	99.98	99.5
25.07.2020	0.30	99.98	99.5
26.07.2020	0.30	99.99	99.5
27.07.2020	0.31	99.98	99.5
28.07.2020	0.31	99.97	99.5
29.07.2020	0.31	99.98	99.5
30.07.2020	0.31	99.99	99.5
31.07.2020	0.31	99.99	99.5

## AUGUST 2020

### Personal Internet Banking (PIB)

Date	Response Time	Uptime	Agreed SLA
01.08.2020	0.22	99.95	99.5
02.08.2020	0.28	99.90	99.5
03.08.2020	0.32	99.92	99.5
04.08.2020	0.30	99.93	99.5
05.08.2020	0.31	99.92	99.5
06.08.2020	0.30	99.92	99.5
07.08.2020	0.30	99.93	99.5
08.08.2020	0.27	99.95	99.5
09.08.2020	0.27	99.94	99.5
10.08.2020	0.32	99.88	99.5
11.08.2020	0.31	99.93	99.5
12.08.2020	0.32	99.94	99.5
13.08.2020	0.36	99.93	99.5
14.08.2020	0.30	99.93	99.5
15.08.2020	0.27	99.96	99.5
16.08.2020	0.27	99.94	99.5
17.08.2020	0.37	99.92	99.5
18.08.2020	0.31	99.40	99.5
19.08.2020	0.30	99.77	99.5
20.08.2020	0.31	99.73	99.5
21.08.2020	0.30	99.86	99.5
22.08.2020	0.31	98.63	99.5
23.08.2020	0.26	99.91	99.5
24.08.2020	0.31	99.90	99.5
25.08.2020	0.30	99.93	99.5
26.08.2020	0.30	99.93	99.5
27.08.2020	0.30	99.93	99.5
28.08.2020	0.30	99.94	99.5
29.08.2020	0.27	99.96	99.5
30.08.2020	0.26	99.92	99.5
31.08.2020	0.31	99.87	99.5

### PSD2-API

Date	Response Time	Uptime	Agreed SLA
01.08.2020	0.64	99.99	99.5
02.08.2020	0.32	99.87	99.5
03.08.2020	0.32	99.98	99.5
04.08.2020	0.31	99.98	99.5
05.08.2020	0.32	99.98	99.5
06.08.2020	0.33	99.99	99.5
07.08.2020	0.33	99.98	99.5
08.08.2020	0.31	99.99	99.5
09.08.2020	0.32	99.99	99.5
10.08.2020	0.35	99.98	99.5
11.08.2020	0.35	99.98	99.5
12.08.2020	0.35	99.98	99.5
13.08.2020	0.33	99.99	99.5
14.08.2020	0.37	99.97	99.5
15.08.2020	0.34	99.99	99.5
16.08.2020	0.36	99.98	99.5
17.08.2020	0.42	99.98	99.5
18.08.2020	0.62	99.87	99.5
19.08.2020	0.30	99.98	99.5
20.08.2020	0.34	99.21	99.5
21.08.2020	0.31	99.98	99.5
22.08.2020	1.43	99.55	99.5
23.08.2020	0.29	99.99	99.5
24.08.2020	0.31	99.98	99.5
25.08.2020	0.31	99.99	99.5
26.08.2020	0.32	99.99	99.5
27.08.2020	0.31	99.98	99.5
28.08.2020	0.31	99.98	99.5
29.08.2020	0.30	99.99	99.5
30.08.2020	0.30	99.98	99.5
31.08.2020	0.31	99.98	99.5

## SEPTEMBER 2020

Personal Internet Banking (PIB)			
Date	Response Time	Uptime	Agreed SLA
01.09.2020	0.31	99.92	99.5
02.09.2020	0.31	99.92	99.5
03.09.2020	0.31	99.92	99.5
04.09.2020	0.30	99.93	99.5
05.09.2020	0.28	99.94	99.5
06.09.2020	0.27	99.88	99.5
07.09.2020	0.31	99.89	99.5
08.09.2020	0.30	99.92	99.5
09.09.2020	0.31	99.82	99.5
10.09.2020	0.30	99.70	99.5
11.09.2020	0.32	99.95	99.5
12.09.2020	0.27	99.95	99.5
13.09.2020	0.26	99.92	99.5
14.09.2020	0.32	99.91	99.5
15.09.2020	0.30	99.91	99.5
16.09.2020	0.29	99.84	99.5
17.09.2020	0.28	99.88	99.5
18.09.2020	0.29	99.90	99.5
19.09.2020	0.25	99.92	99.5
20.09.2020	0.25	99.90	99.5
21.09.2020	0.29	99.82	99.5
22.09.2020	0.28	99.90	99.5
23.09.2020	0.28	99.89	99.5
24.09.2020	0.29	99.91	99.5
25.09.2020	0.28	99.91	99.5
26.09.2020	0.25	99.94	99.5
27.09.2020	0.24	99.85	99.5
28.09.2020	0.29	99.92	99.5
29.09.2020	0.27	99.24	99.5
30.09.2020	0.27	99.90	99.5

PSD2-API			
Date	Response Time	Uptime	Agreed SLA
01.09.2020	0.32	99.99	99.5
02.09.2020	0.31	99.98	99.5
03.09.2020	0.32	99.99	99.5
04.09.2020	0.32	99.98	99.5
05.09.2020	0.31	99.99	99.5
06.09.2020	0.31	99.99	99.5
07.09.2020	0.32	99.98	99.5
08.09.2020	0.32	99.99	99.5
09.09.2020	0.38	99.86	99.5
10.09.2020	0.30	99.99	99.5
11.09.2020	0.29	99.99	99.5
12.09.2020	0.29	99.99	99.5
13.09.2020	0.28	99.99	99.5
14.09.2020	0.31	99.99	99.5
15.09.2020	0.31	99.98	99.5
16.09.2020	0.32	99.92	99.5
17.09.2020	0.31	99.99	99.5
18.09.2020	0.35	99.95	99.5
19.09.2020	0.29	99.99	99.5
20.09.2020	0.28	99.98	99.5
21.09.2020	0.30	99.99	99.5
22.09.2020	0.32	99.99	99.5
23.09.2020	0.31	99.98	99.5
24.09.2020	0.32	99.98	99.5
25.09.2020	0.30	99.98	99.5
26.09.2020	0.29	99.99	99.5
27.09.2020	0.28	99.99	99.5
28.09.2020	0.32	99.98	99.5
29.09.2020	0.31	99.99	99.5
30.09.2020	0.30	99.99	99.5